

All services are open to the general public, including those with disabilities and using wheelchairs, for trips within rural Hall County with limited service to and from Grand Island.

Trips are scheduled on a first come-first served basis.

Please call for availability at least 24 hours in advance of your desired trip time. Please have prepared:

- Name
- Age
- Trip date and time
- Trip address

Who can ride?

- Hall County Rural Transportation is open to the general public for trips in rural Hall County, Nebraska
- Children age 12 and up may ride unaccompanied with prior parent/guardian approval
- Children under age 12 may ride when accompanied by an adult
- All vehicles are wheelchair accessible

Hall County Rural Transportation operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act.



Contact

Reservations

Monday – Friday
8:00 AM – 5:00 PM

Hours of Operation

Monday – Friday
7:00 AM – 5:30 PM

Cost

One way - \$2.00



www.hallcountyne.gov



transit@hallcountyne.gov



308.385.5083



For Bus Passes or Questions,
please visit our office at:
2510 S North Rd.
Grand Island, NE 68803

Hall County Rural Transportation

308.385.5083

Effective August 29, 2024

Passenger Rules

Arrival Time - Be prepared for transit vehicles to arrive 15 minutes before or after your scheduled pick-up time.

Service animals are allowed to accompany owners as per the Americans with Disabilities Act (ADA) of 1990. Animals other than service animals are allowed only in a secured travel carrier. Please inform dispatch of an animal when booking your ride.

Personal care attendants are persons who are involved in the mobility assistance of the attendee and ride free of charge.

Securement - It is required all passengers wear an approved safety device while riding on the bus. Passengers utilizing mobility devices will be required to be properly secured. State laws apply toward child passengers. Car seats are NOT provided.

Packages And Personal Items - Carry-on packages are limited to what a rider can carry in one trip unassisted. Oversized packages will be refused for transport. An oxygen tank must be portable and secured.

Cancellation Policy and No Shows - Cancellations will be accepted up to one hour prior to scheduled pick-up times without penalty. A no show is when a passenger fails to notify at least 1 hour prior to scheduled pick-up time. The driver will wait for five minutes. After five minutes, the ride will be marked as a no show. Suspensions occur after 3 no shows in a calendar month.

- **All riders shall stay seated until the vehicle comes to a complete stop.**
- **All passengers are to be clothed and wearing shoes.**
- **Riders shall be considerate of others at all times.**
- **Passengers carrying open alcoholic beverages and/or using illegal substances will not be permitted to ride. Use of tobacco/vaping products is strictly prohibited.**
- **Riders shall keep hand(s), head, or any other body part inside the bus and within their seated area at all times.**
- **Riders shall obey the driver willingly and report any problems to the bus driver or dispatcher promptly.**
- **Riders shall assist in keeping the transit vehicle clean by using sanitary practices.**
- **Eating in the vehicle is not permitted.**
- **Closed, sealable containers such as water bottles are allowed.**
- **No weapons, lighters, or explosives are permitted on the vehicle.**

Notice of Nondiscrimination and Complaint Procedure - Hall County Rural Transportation complies with the Americans with Disabilities Act of 1990, Section 504 of the Rehabilitation Act of 1973, Title VI of the Civil Rights Act of 1964 and other federal equal opportunity laws. Hall County Rural Transportation serves a diverse population of individuals with varying ages, physical challenges, economic status, and ethnic backgrounds. Hall County Rural Transportation shall ensure that no person shall be excluded from the participation in, be denied the benefits of, or otherwise be subjected to discrimination under any program or activity undertaken by Hall County Rural Transportation solely based on his/her race, color, religion, sex, national origin, age, disability, or any other characteristic protected by law.

Title VI Notice to the Public

Hall County Rural Transportation operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by an unlawful discriminatory practice under Title VI may file a complaint of discrimination by completing and submitting the agency's Title VI Discrimination Complaint Form. This form can be requested by contacting the agency at the address provided below. A telephone interpreter service is provided to assist persons of limited English proficiency.

To request more information on the agency's Title VI obligations, or to obtain a detailed description of the agency's Title VI discrimination complaint procedures, please visit the agency website or contact the agency using the information provided. Title VI Discrimination Complaint Forms and additional information can also be obtained through the Nebraska Department of Transportation (NDOT) website at www.dot.nebraska.gov, or by contacting NDOT using the information provided below. A telephone interpreter service is provided to assist persons of limited English proficiency.

Hall County Rural Transportation
Attn: Transit Manager
121 S. Pine Street, Suite 4A
Grand Island, NE 68801

Nebraska Department of Transportation
Attn: Transit Program Manager
1400 Hwy 2 Lincoln, NE 68502

Federal Transit Administration Office of Civil Rights
Attn: Title VI Program Coordinator East Building, 5th
Floor-TCR 1200 New Jersey Ave., SE Washington,
D.C. 20590